e-Participation in Municipalities and Youth Engagement

10 April 2025



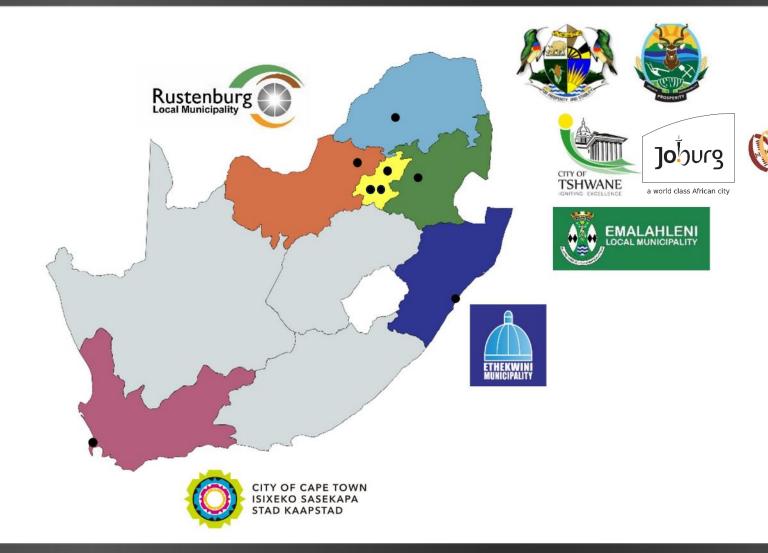






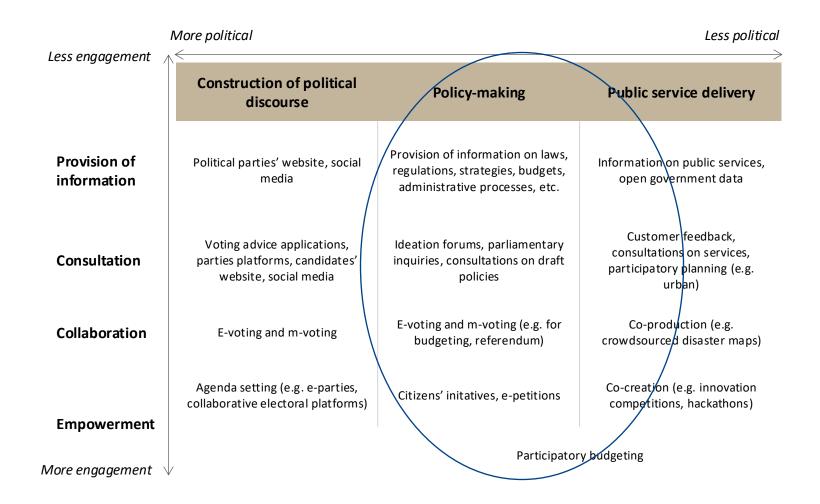
'e-Participation' pilot projects in municipalities

- Viability and Validation of Innovations for Service Delivery Programme (VVISDP): EU-funded, managed by Department of Science, Technology & Innovation (DSTI)
- Project 5 of VVISDP: e-Participation and Policy Modelling Platform for South Africa (ePPMOSA)
- Aims to:
 - Understanding how municipalities want to enhance public participation
 - Test use of tech in +-6 pilot projects
 - Support peer-learning amongst municipality practitioners and researchers



Mogale City

e-Participation in policy/ planning as focus



UN DESA (United Nations Department of Economic and Social Affairs). (2020). UN e-Government Survey 2020. https://publicadministration.un.org/en/Research/UN-e-Government-Surveys

Drawing on diverse expertise

South African civil

society and civic

tech networks,

platforms and

capabilities



International projects, technologies and methodologies





e-Participation in policy/ planning? ... Currently





TABLING OF 2024/2025 DRAFT INTEGRATED DEVELOPMENT PLAN (IDP) AND ANNUAL BUDGET

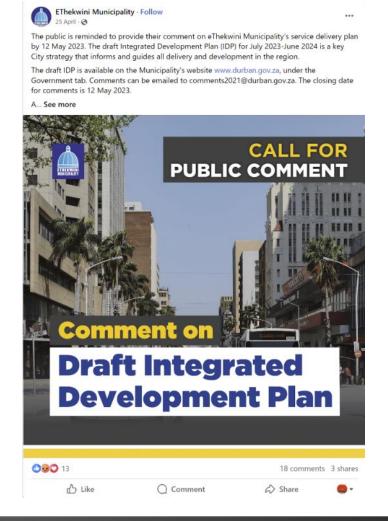
A public notice is hereby given in terms of the Section 21(A) of the Local Government: Municipal Systems Act, (Act No. 32 of 2000) that the 2024/25 Draft Integrated Development Plan (IDP) and Annual Budget was tabled at the Mogale City Local Municipality (MCLM) Council meeting held on Tuesday, 26 March 2024.

Copies are available on the municipal website and all MCLM libraries. All members of the public are invited to inspect the draft IDP and Budget for the 21 days period from Thursday, 11 April 2024 to Friday, 26 April 2024.

All comments must be forwarded to: idp@mogalecity.gov.za, MCLM comments box at Libraries or MCLM WhatsApp number: 083 787 2814 on or before 26 April 2024.

For any inquiries, do not hesitate to send an email to idp@mogalecity.gov.za.

MR M. MSEZANA: MUNICIPAL MANAGER





dome

Comment on the proposed construction of permanent MyCiTi bus stops

Submit your comments from 2 October - 31 October 2023.

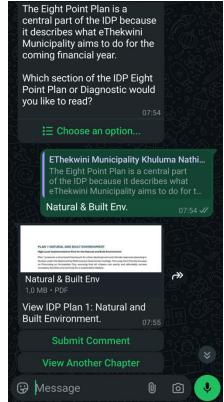
Title	* Required field
Miss, Mrs, Mr, Dr, Rev	
Name	* Required field
Your full name	
Email	
Your email address	
Contact number	
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Name of organisation (if any):	
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Century City	
Hout Bay Melkbosstrand	

e-Participation in policy/ planning? ... Pilots

Website/app	Lower cost, more accessible, mobile-first
Large docs	Focusing on relevant content (ward priorities & capex for now)
Static text	Interactive maps and data infographics
One-way, opaque	Transparent, collaborative → workshop enablers
English docs & written submissions	More languages, other ways of making input







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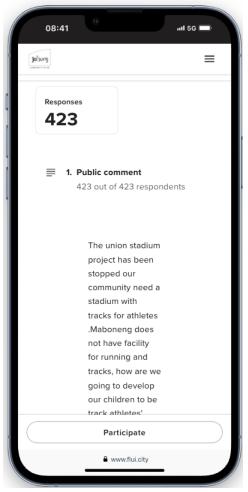




e-Participation in policy/ planning? ... Pilots

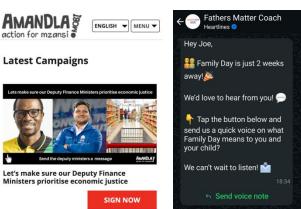
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Vs. Civic and youth-centric tech

Top-down: informing, Bottom-up: petitions/campaigns consulting Strict interaction Open, social boundaries Friendly, colloquial Formal Current, audience & issue-Regular sector or regional plans focused Traditional channels, Multi-media, data storytelling formats Tech build & deliver Tech ecosystem, skills development, community, diversity, multi-role







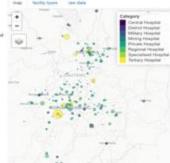












Vs. Civic and youth-centric tech

Top-down: informing, consulting	Bottom-up: petitions/ campaigns
Strict interaction boundaries	Open, social
Formal	Friendly, colloquial
Regular sector or regional plans	Current, audience & issue- focused
Traditional channels, formats	Multi-media, data storytelling
Tech build & deliver	Tech ecosystem, skills development, community, diversity, multi-role

What can we draw on for municipality engagement?

Open, social and multi-channel:

- Explore use of tech
- Work on audience, content, language, media
- Address safety → moderation (tech, skills, guidelines)
- Interface with bottom-up engagement (?), more continuous conversation flow

Ecosystem view:

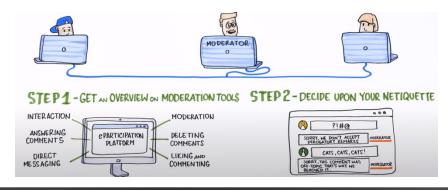
- <u>External roles (intermediaries)</u>: community journalists, junior council, SRCs, civic devs
- <u>Internal roles:</u> designers, aspiring data scientists, public participation officers
- Include in upstream tech design and dev

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Thank you









